

November 2025 PowerHour

Housekeeping...

- If you have any questions, please put them in the chat.

Today's Agenda

- WordPress Updates
- Spam and Forms
- Annual Accessibility Training
- DOJ Final Rule Updates
- UTIA Web Acceptable Use Procedure
- Resources
- Q&A

WordPress Updates

Spam and Forms

Spam Issues on Forms

- Formidable where a file upload field was used
 - Spam bots were using our Media Libraries as their file repository
 - One website had over 1000 spam entries
- ITS updated some settings for Formidable and installed a new plugin

How Can We Fight Spam?

- Keep an eye on email notifications from Formidable
- Contact ITS if you see any issues
 - Use the ITS Project and Support Request form to notify us
 - Select “Help on existing website or form” in dropdown

Supported Form Tools

- Qualtrics
- Microsoft Forms
- Formidable
- Microsoft Power Platform

NOTE: Qualtrics and Microsoft Forms should always be created with a Departmental NetID.

Need a New Form?

- Contact UTIA-ITS through the ITS Project and Support Request form
- Our team will ensure that all the settings are in place to prevent spam in the future

Annual Accessibility Training

DOJ Final Rule

UTIA Web Acceptable Use Procedure

- UT System's Acceptable Use of Information Technology Resources (IT0002) policy – currently being updated
- UT Knoxville's Acceptable Use of IT Resources procedure: UT Knoxville Website Hosting and Content (IT0002-K)

Resources

- UTIA WP Guide
- Cover Block
 - Covered in August 2025's PowerHour
 - Can be found on UTIA WP Guide
- LinkedIn Learning – Microsoft Forms Essential Training

Q&A